



ACS is now a Xerox company

A **xerox**  Company

### **ACS Recovery Services – Maricopa County Subrogation**

Maricopa County is unique because subrogation recoveries are based on Arizona Recovery of Cost of Medical Care Statute 12-969. Measuring ACS subrogation performance for Maricopa County is difficult due to the fact that we have no other client or sub-group with similar demographics where AZ Statute 12-969 is the basis for recovery.

The primary metric used to gauge subrogation recovery performance is the ratio of funds recovered vs. benefits paid for cases "closed with recovery". The following represents the average benefits paid vs. funds recovered by ACS for subrogation cases closed with recovery by year for Maricopa County's self-funded health plan and CIGNA HealthCare's entire book of business.

Calendar Year	Case Count	Paid Amount	Recovered Amount	Maricopa County Recovery Percentage	CIGNA HealthCare
2007	2	\$1,183	\$1,183	100%	52.6%
2008	39	\$261,035	\$81,560	31%*	53.2%
2009	93	\$406,710	\$285,371	70%	54.6%
2010	81	\$393,059	\$199,798	51%	55%
2011 YTD	62	\$382,586	\$196,818	51%	54.7%

\*Maricopa County 2008 subrogation recoveries were impacted negatively by a single case where the health plan paid benefits in excess of \$164,000. The auto insurance coverage was exhausted by payments made directly to providers of service. ACS recovered \$1,500.00 from a provider of service who was paid as primary by CIGNA and by the auto insurance carrier. No other recovery source is available. The subrogation recovery for this case represents 1% of the benefits paid.